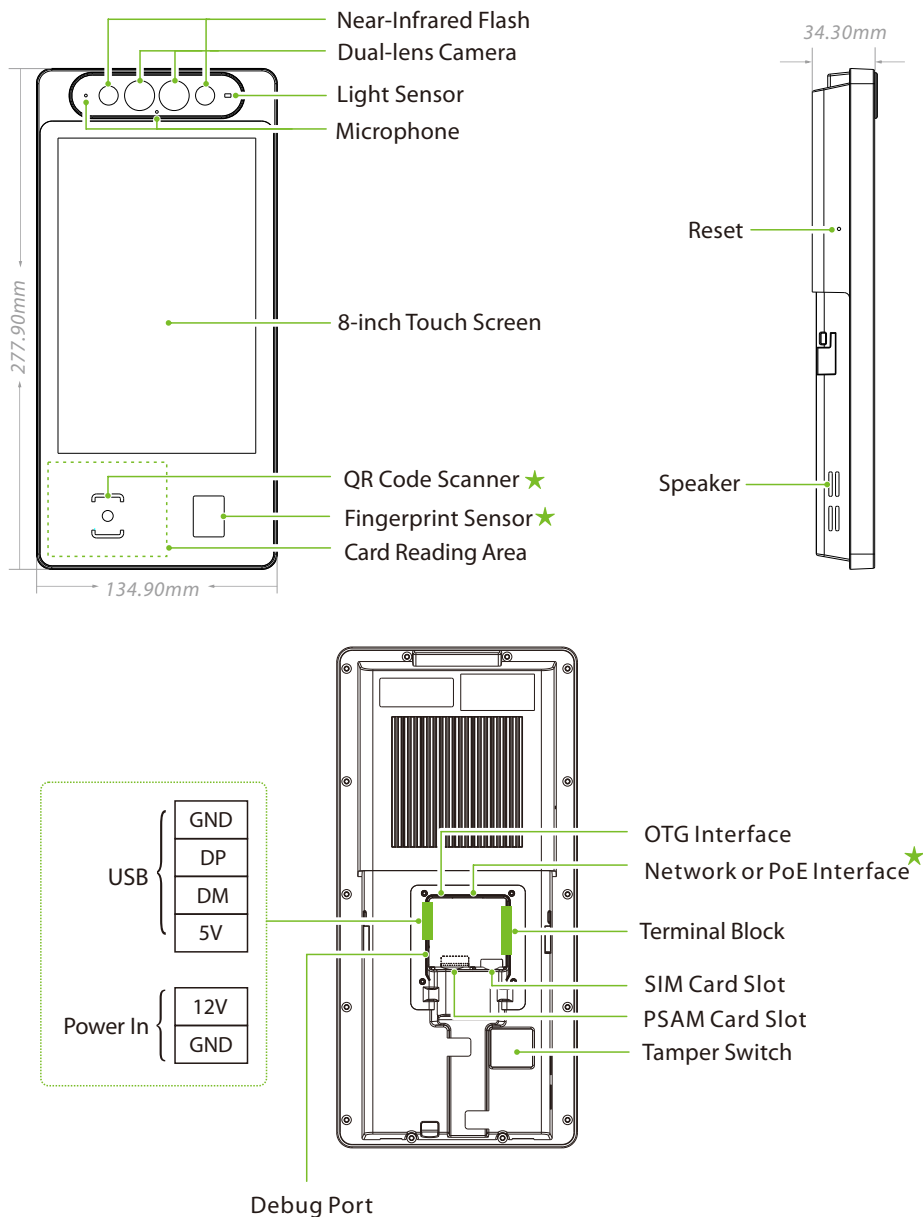


Quick Start Guide

FaceTima 8

Version: 1.0

Overview



Note: Not all products have the function with ★, the real product shall prevail.

Installation Environment

Please refer to the following recommendations for installation.



KEEP DISTANCE



AVOID GLASS
REFRACTION



AVOID DIRECT
SUNLIGHT
AND EXPOSURE



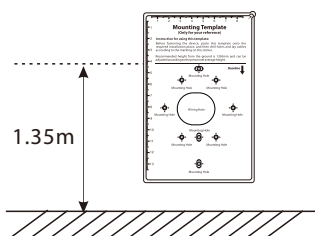
AVOID USE OF
ANY HEAT SOURCE
NEAR THE DEVICE

Device Installation

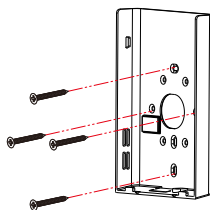
❖ Install on the Wall

- ① Stick the mounting template sticker to the wall and drill holes according to the mounting template sticker.
- ② Fix the backplate on the wall using wall mounting screws.
- ③ Attach the device to the backplate.
- ④ Attach the device to the backplate with a security screw.

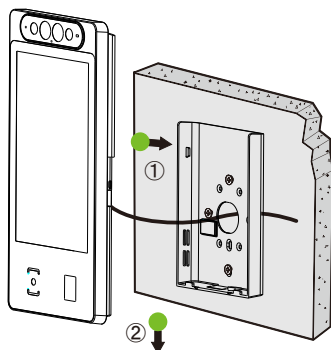
1



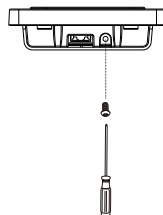
2



3



4

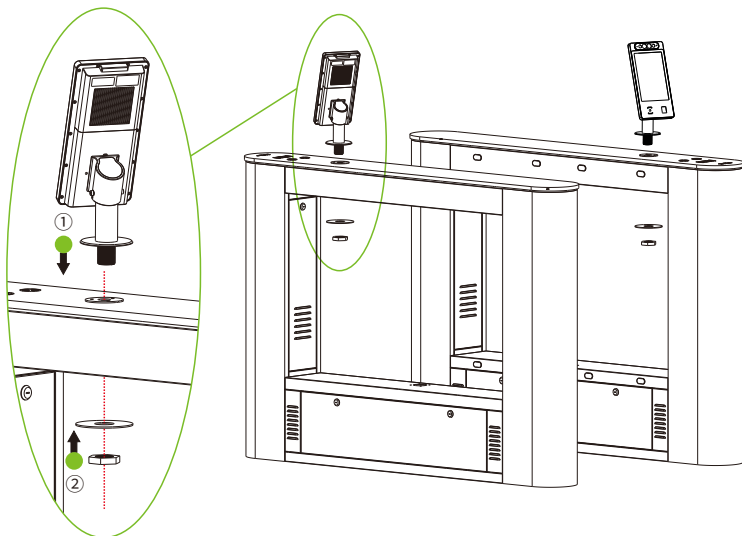


❖ Install on the Barrier Gate

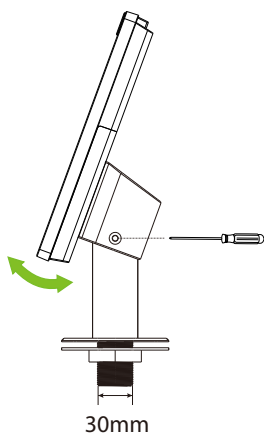
Route the cable and feed the device's connection cable through the mounting bracket before installation.

- ① Drill a hole on the barrier gate, insert the bracket into the hole and fix it with a nut.
- ② Adjust the angle of the device.

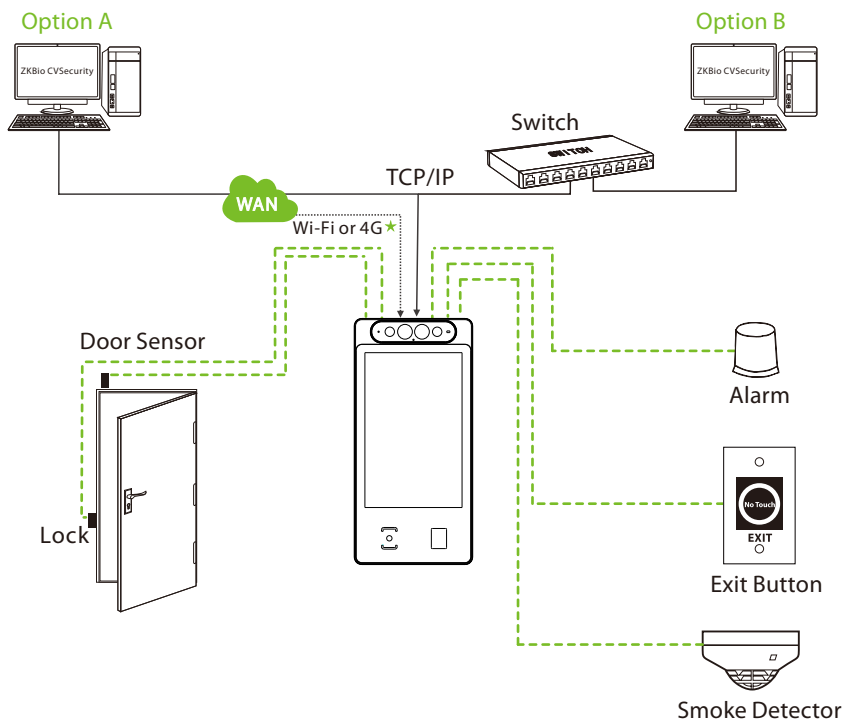
1



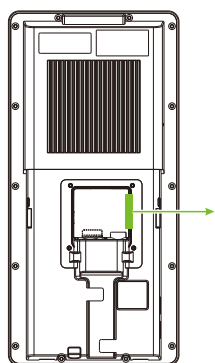
2



Standalone Installation



Terminal Block

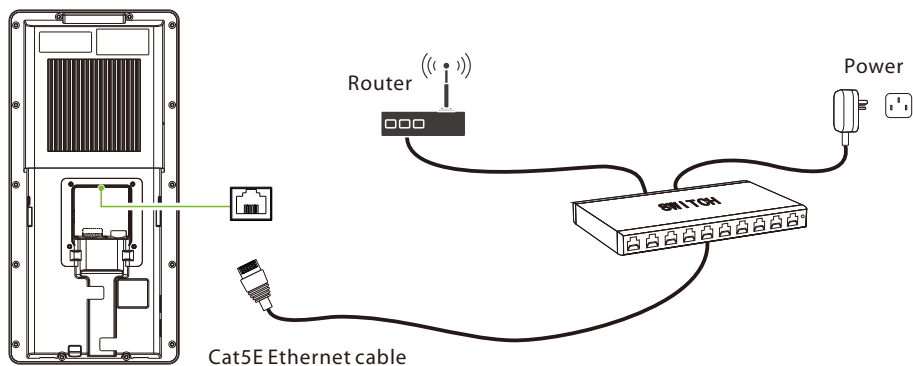


Power Out	12VOUT	GND		
	GND	GND		
Auxiliary Input	AUX1	WD0		
Exit Button	BUT1	WD1		
Door Sensor	SEN1	485A		
External Battery /	BAT_IN	485B		
DC / AC Detection	DC_IN	GND		
(Reserved)	AC_IN	NC2		
	GND	COM2		
Wiegand In	INWD1	NO2		
	INWD0	NO1		
Alarm	ALARM+	COM1		
	ALARM-	NC1		

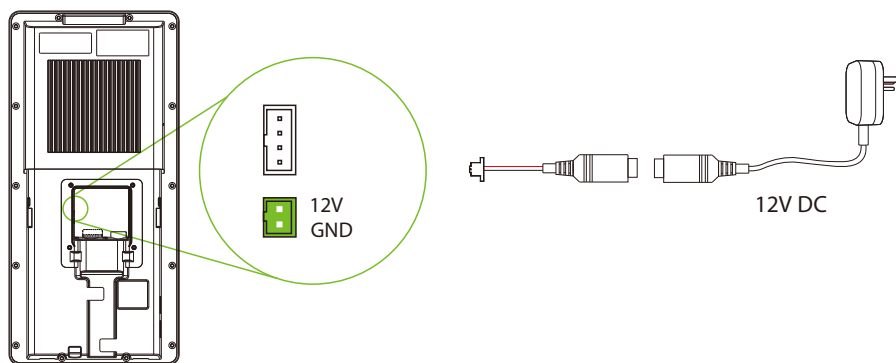
Power Connection

❖ PoE Connection ★

Connect the device with an 8-core network cable.



❖ 12V DC Supply Connection

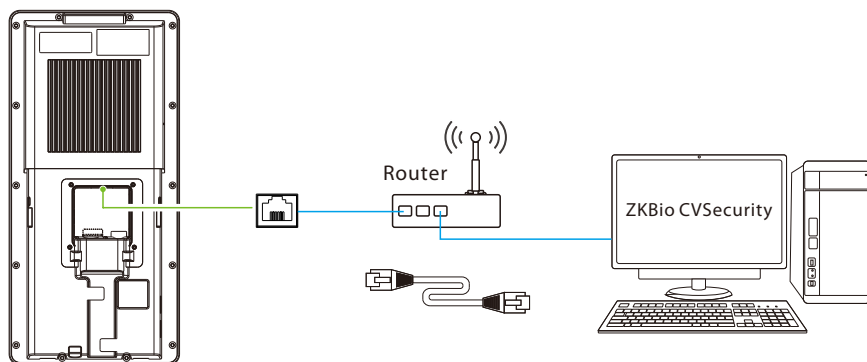


Recommended power supply

- Rating of 12V and 3A
- To share the device's power with other devices, use a power supply with higher current ratings.

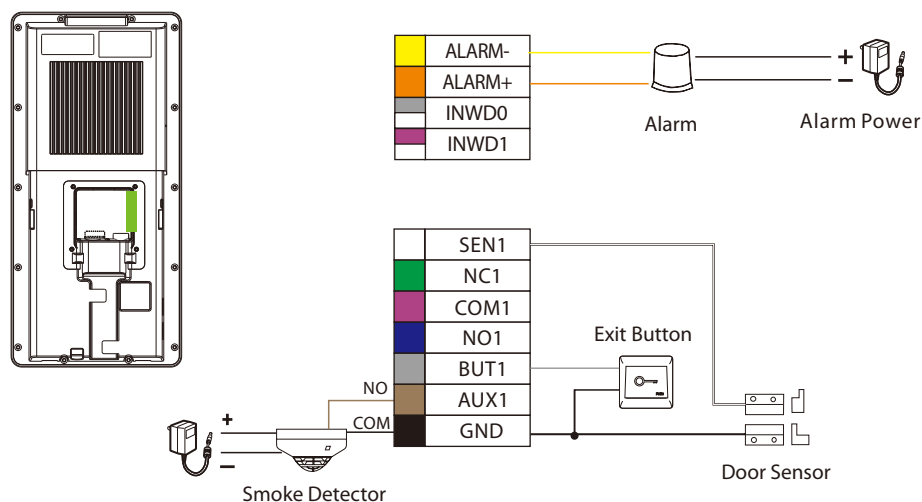
Ethernet Connection

Connect the device and computer software via an Ethernet cable. As shown in the example below:

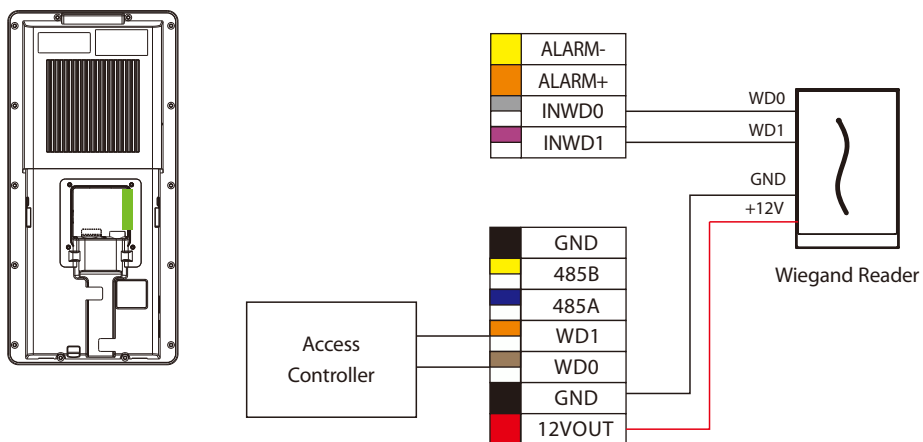


Enter **[Network Settings] > [TCP/IP Settings]** to set the relevant parameters of network.

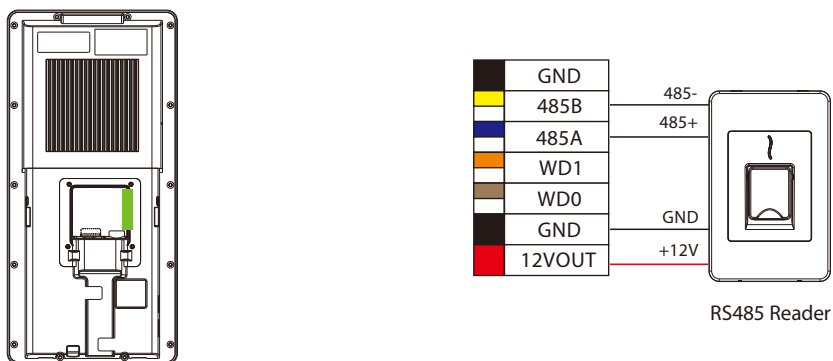
Door Sensor, Exit Button, Alarm & Auxiliary Connection



Wiegand Connection



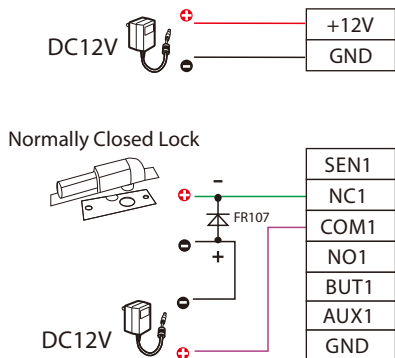
RS485 Connection



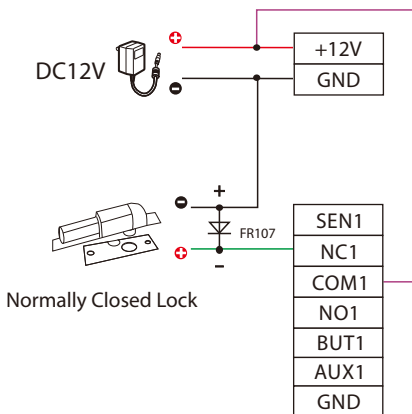
Lock Relay Connection

The system supports **Normally Opened Lock** and **Normally Closed Lock**. The **NO LOCK** (normally unlocks when power-on) is connected with 'NO' and 'COM' terminals, and the **NC LOCK** (normally locks when power-on) is connected with 'NC' and 'COM' terminals. Take NC Lock as an example below:

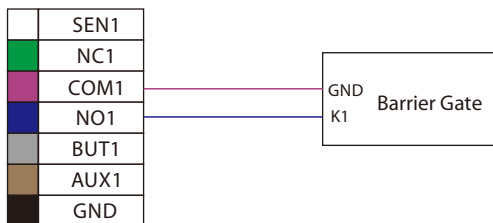
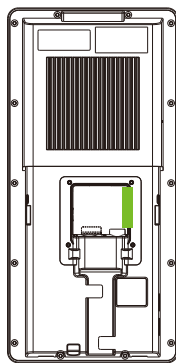
1) Device not sharing power with the lock



2) Device sharing power with the lock



Barrier Connection

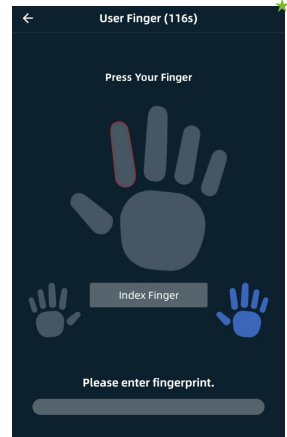
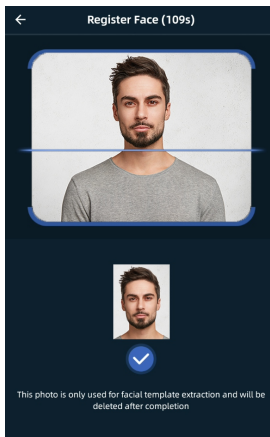
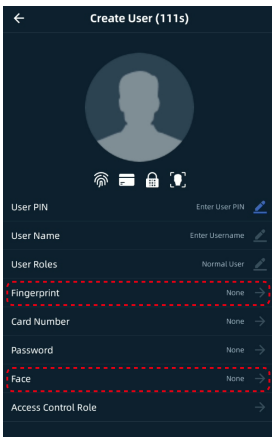
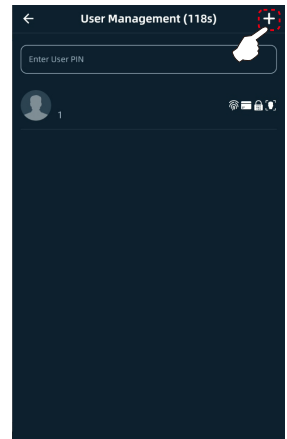
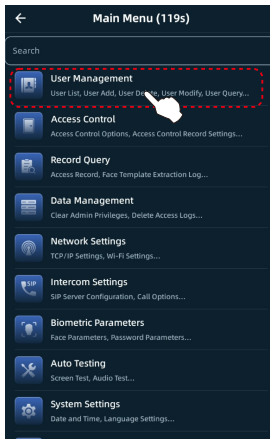


User Registration

When there is no super administrator set in the device, click  icon to enter the menu. Add a new user, set their User Role to Super Admin, and the system will request administrator verification before granting access to the menu. It is strongly recommended to register a super administrator initially for security purposes.

Method 1: Register on the device

Click on  > **User Management** >  to register a new user. The options include entering the User PIN and Name, setting User Role and Access Control Role, registering Fingerprint★, Card Number, Password and Face.

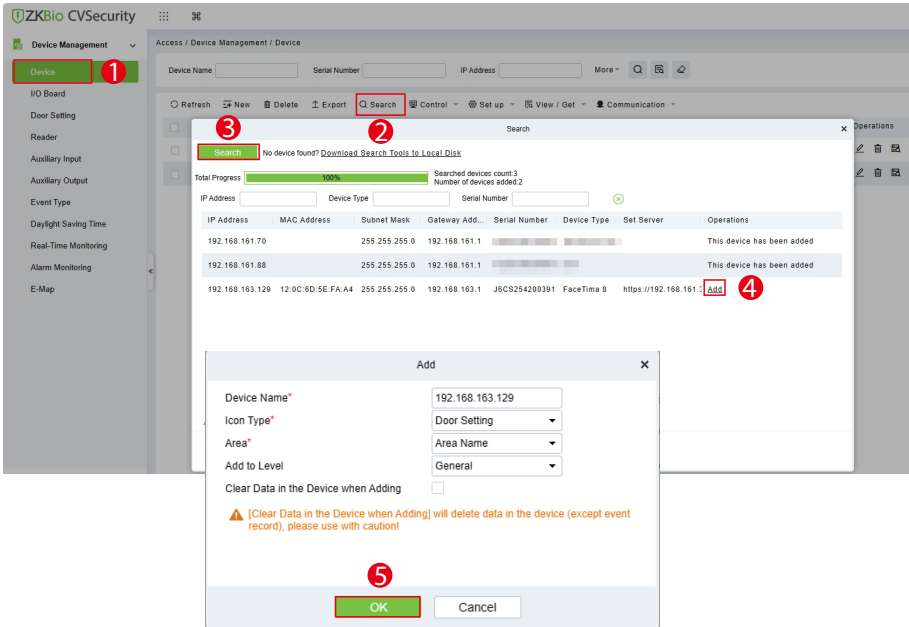


Method 2: Register on ZKBio CVSecurity Software

● Register on the PC

Please set the IP address and cloud server address in the Network Settings Menu option on the device.

1. Click **[Access] > [Device Management] > [Device] > [Search] > [Search]** to search the device on the software. When an appropriate server address and port is set on the device, the searched device displays automatically.



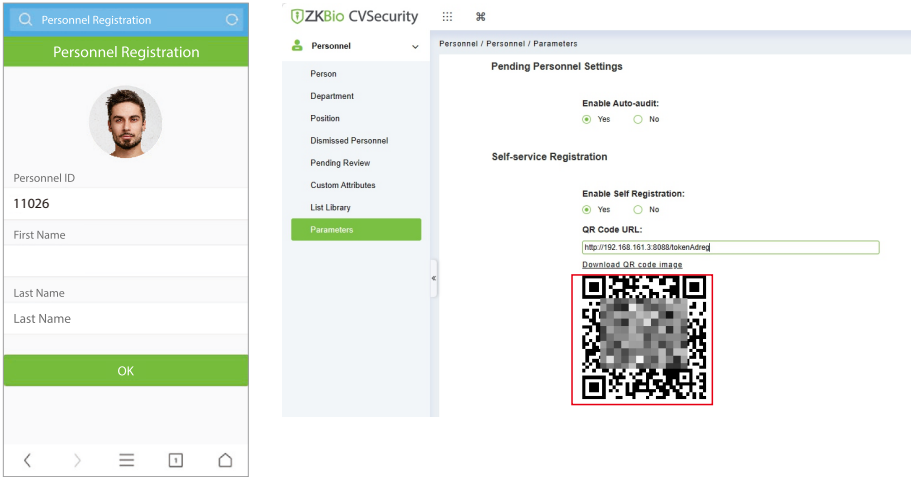
2. Click **[Add]** in operation column, a new window will pop-up. Select Icon type, Area, and Add to Level from each drop down list and click **[OK]** to add the device.
3. Click **[Personnel] > [Person] > [New]** and fill in all the required fields to register new users in the software.
4. Click **[Access] > [Device] > [Control] > [Synchronize All Data to Devices]** to synchronize all the data to the device including the new users.

For more details, please refer to the *ZKBio CVSecurity User Manual*.

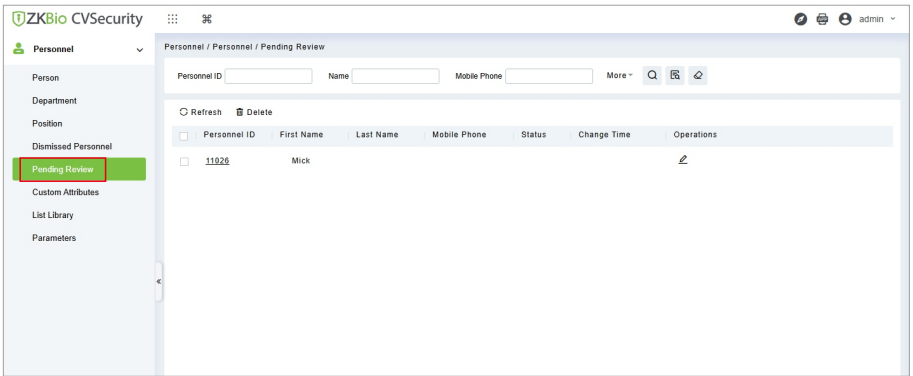
● **Register on the Phone**

Once the ZKBio CVSecurity software is installed, the users could enroll their face template via a browser application on their own mobile phone.

1. Click **[Personnel]** > **[Parameters]**, enter “http://Server address: Port” in the QR Code URL bar. The software will automatically generate a QR code. Scan the QR code or login onto “http://Server address:Port/tokenAdreg”by the mobile phone to register users.



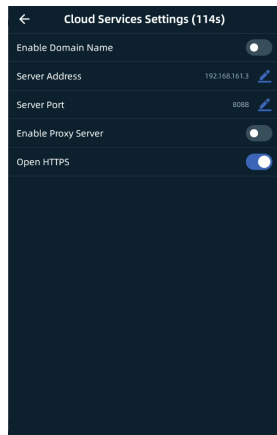
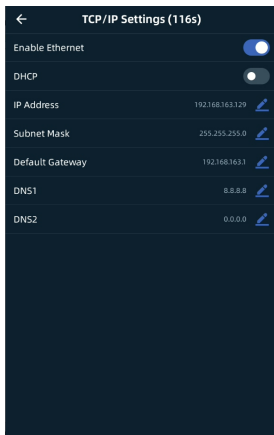
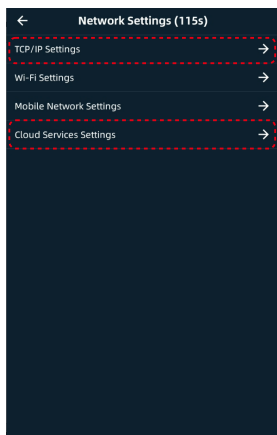
2. The users will be displayed in **[Personnel]** > **[Pending Review]**.



Ethernet and Cloud Server Settings

Click  > **Network Settings** > **TCP/IP Settings** to set the network parameters. If the TCP/IP communication of the device is successful, the icon  will be displayed in the upper right corner of the standby interface.

Click  > **Network Settings** > **Cloud Services Settings** to set the server address and server port, that is, the IP address and port number of the server after the software is installed. If the device communicates with the server successfully, the icon  will be displayed in the upper right corner of the standby interface.



SIP Settings

The device achieves video intercom there are two modes, respectively, the **LAN** and **SIP server**.

On the device's main menu interface, click **Intercom Settings** > **SIP Server Configuration**, and enable/disable **SIP Register** as needed.

SIP Register disabled: Suitable for standalone LAN-based intercom scenarios, where registration with a SIP server is not required.

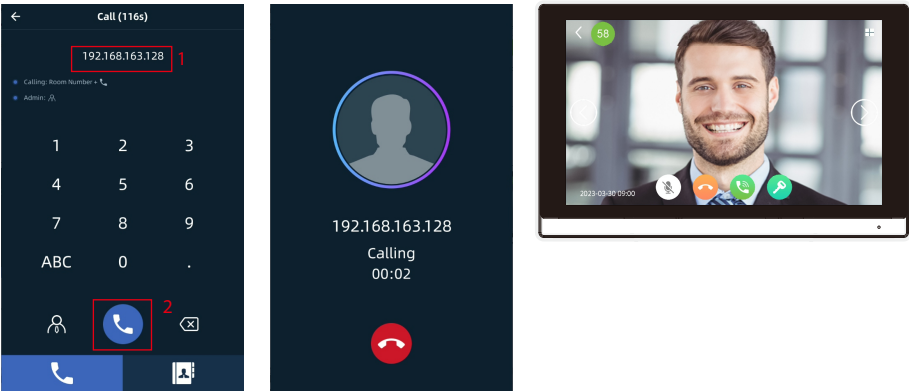
SIP Register enabled: LAN calling is still possible; this setting only affects the online status registration and authentication of the SIP account.

Local Area Network Use

Ensure network connectivity between the device and the indoor monitor (i.e., they are on the same router or reachable). It is not mandatory for them to be on the same subnet.

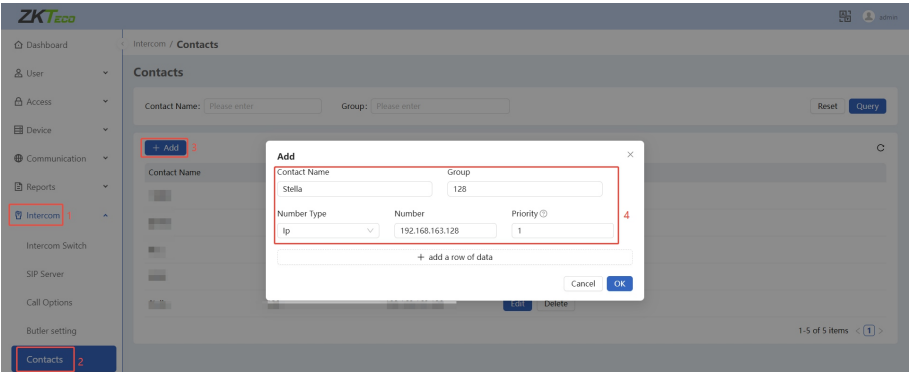
● **Call by IP Address of the Indoor Monitor**

Click  icon on the device and enter the IP Address of the indoor monitor in the pop-up interface of the device.

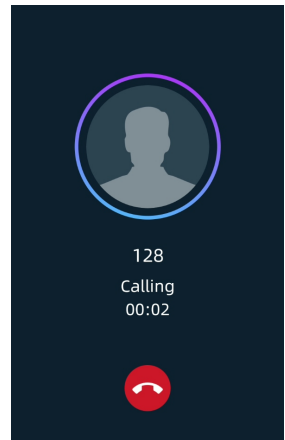
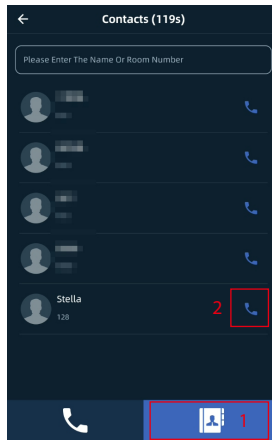
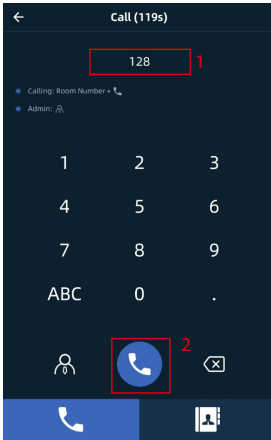


● **Call by Room Number / Contacts**

1. Open a browser to enter the address to log in to the WebServer of the device, the address is [https://Serial IP Address:8443](https://Serial_IP_Address:8443). For example: <https://192.168.1.201:8443>. The default account is **admin**, password: **123456**.
2. On the WebServer, click **Intercom > Contacts > +Add**, input the relevant information of the indoor monitor, then click **OK** to add it to the contacts.



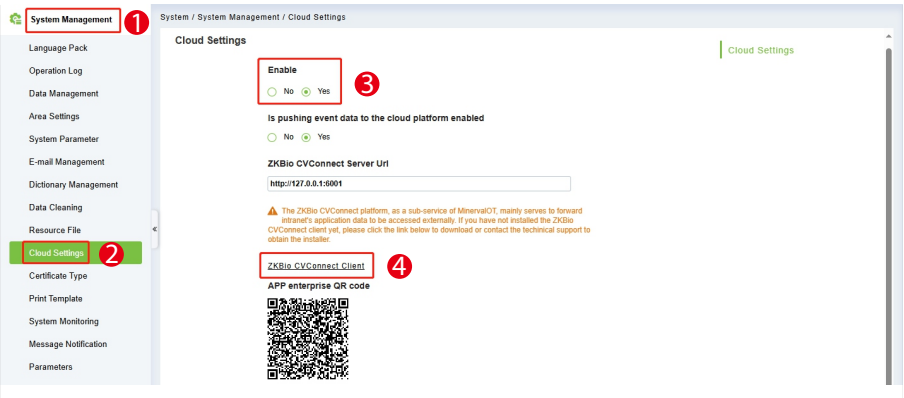
- After addition, click  icon on the device to enter the call page, then you can directly enter the Room Number or click the  icon to open the contacts, select the indoor monitor you want to call.



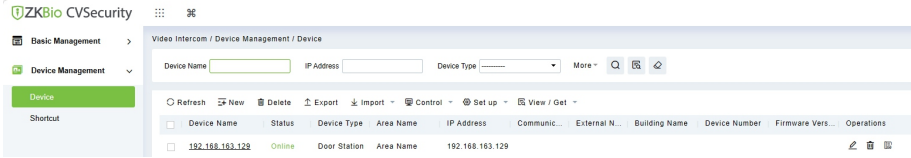
SIP Server

In this mode, please make sure that the SIP Server of the device is enabled. This function needs to be used with the ZKBio CVSecurity server and ZKBio Zexus Mobile App.

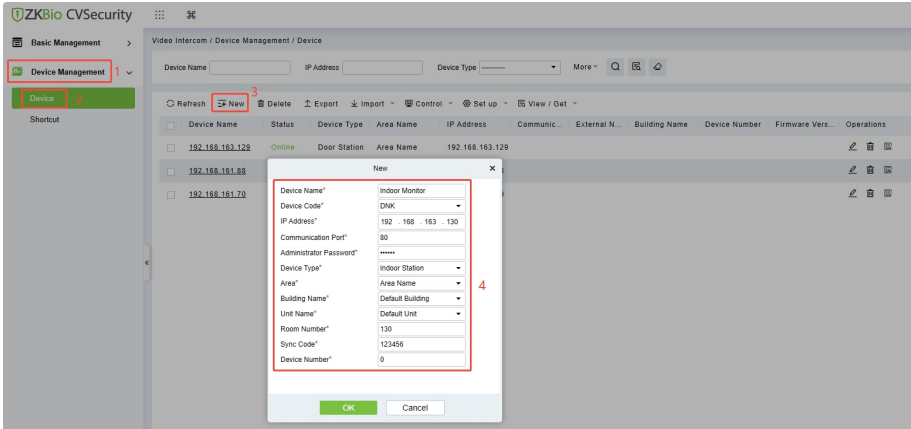
- On the ZKBio CVSecurity software, click **[System] > [System Management]> [Cloud Settings]** to enable the Cloud SIP service. Click **[ZKBio CVConnect Client]** to download and install it. **(Note: The specific installation and activation steps of the client can refer to *ZKBio Zexus Mobile App User Manual*.)**



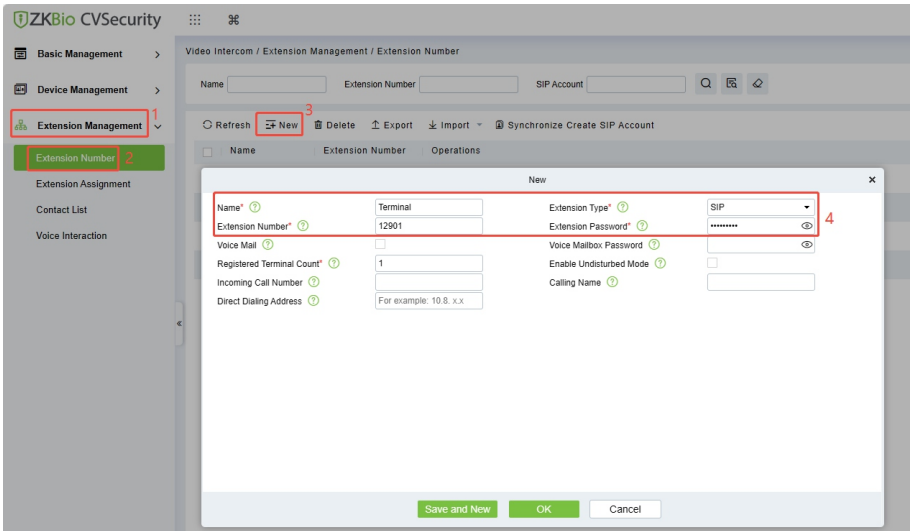
2. Add the device to the **Access** Module of the software. Then the device will be automatically synchronized to the **Video Intercom** module.



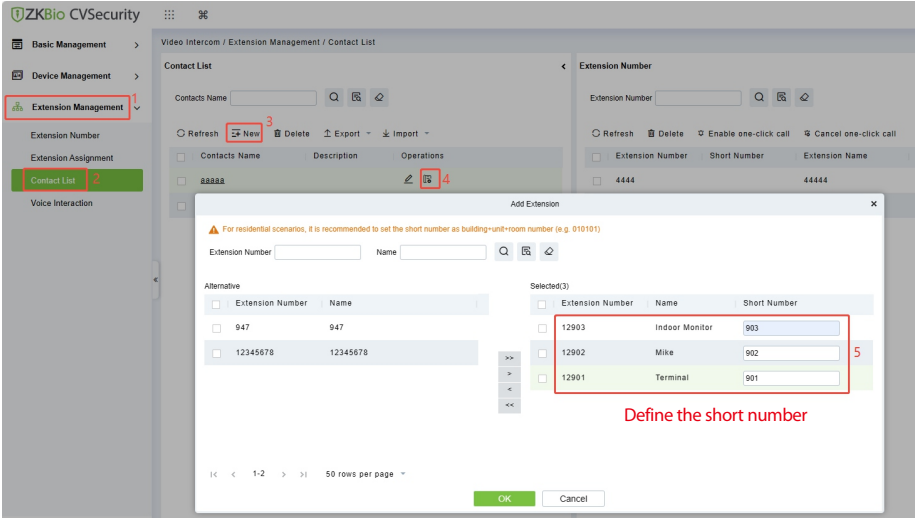
3. Click **[Video Intercom] > [Device Management] > [Device] > [+New]** to add the indoor monitor.



4. Click **[Extension Management] > [Extension Number] > [+New]** to add the extension numbers.

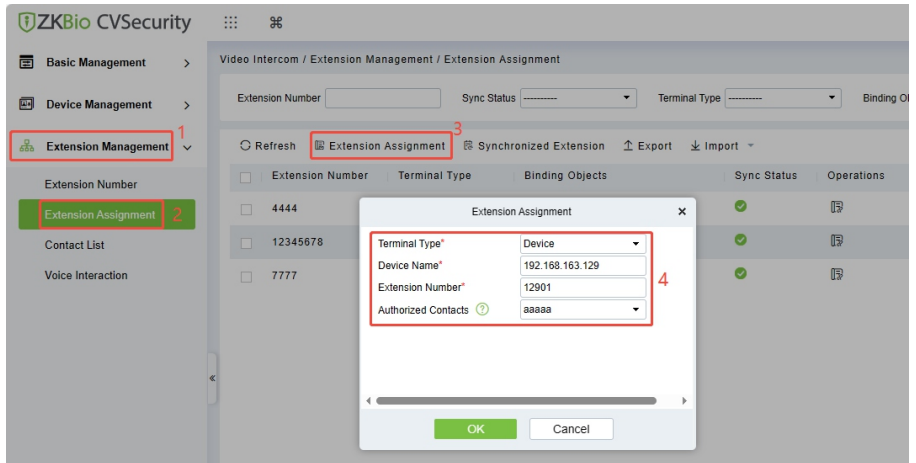


5. Click [Extension Management] > [Contact List] > [+New] to add the contacts. Then click the  icon to add extension numbers to it.



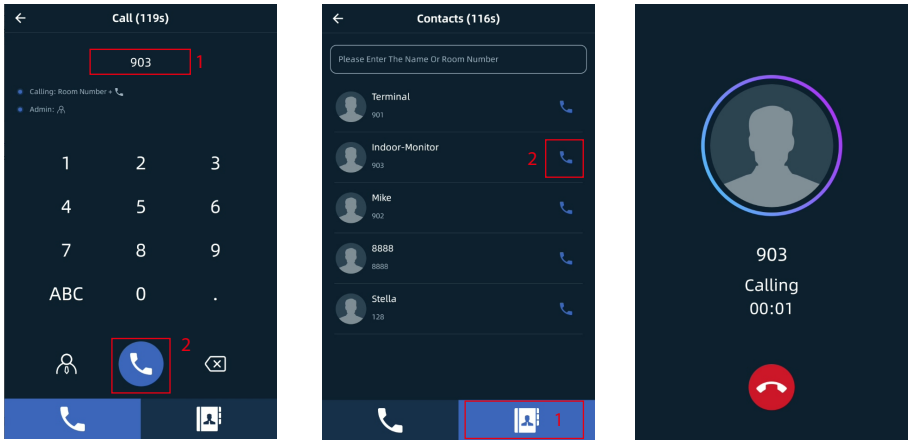
After defining the short number here, you can call the extension number by dialling this number.

6. Click [Extension Management] > [Extension Assignment] > [Extension Assignment] to assign extension number to the device, indoor monitor and the personnel, and synchronize the contacts.
(Note: Synchronization of the contact list is not currently supported for indoor monitor)



After successful assignment, the icon  will be displayed in the upper right corner of the standby interface, indicates that the device is connected to the server.

7. Click  icon on the device to enter the call page, then you can directly enter the Short Number or click the  icon to open the contacts, select the indoor monitor/personnel you want to call.



Two-way communication is possible between the device, indoor monitor, and ZKBio Zexus APP. For more details, please refer to the user manual.



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