Quick Start Guide

FaceKiosk-H13A/C

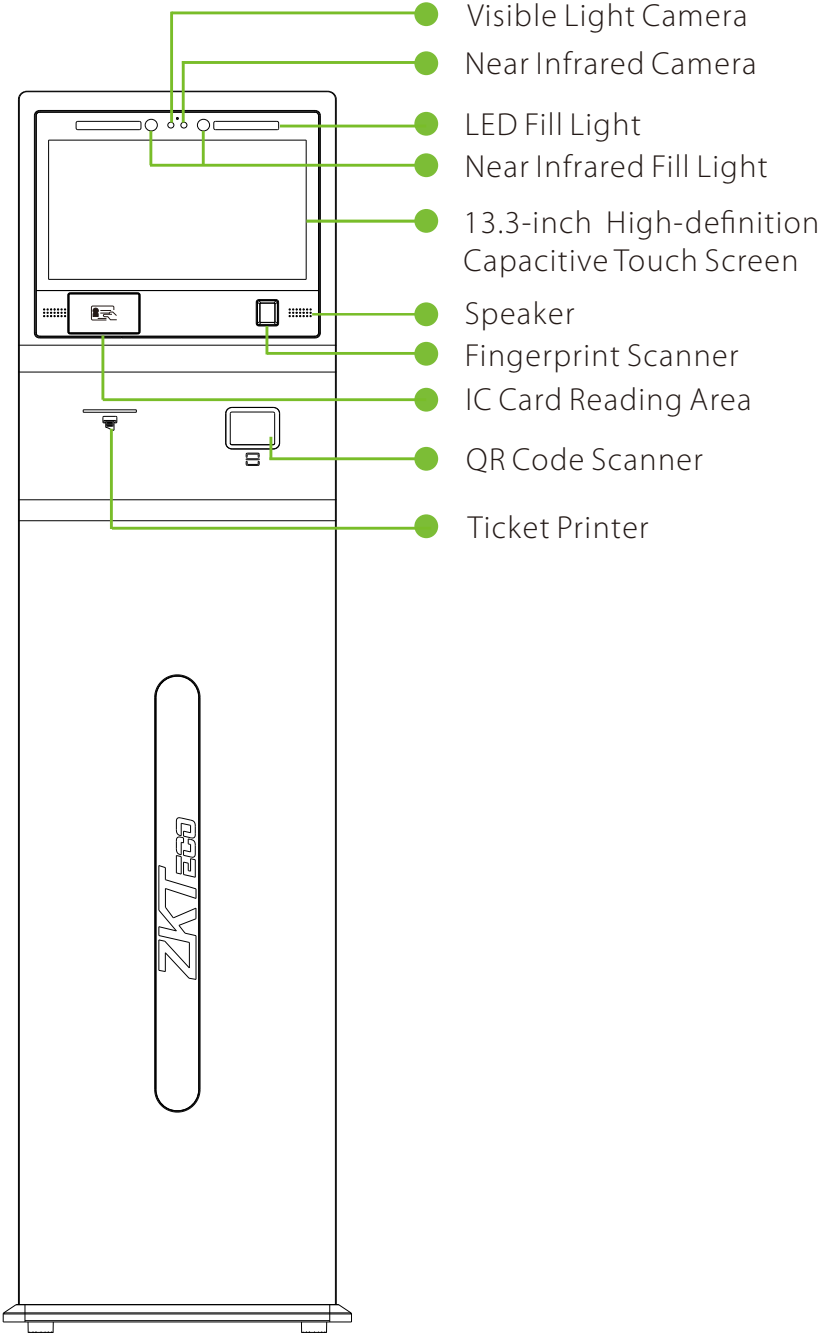Version: 2.1

1. Components

Wall Mount Facekiosk-H13A

Near Infrared Camera

Visible Light Camera

LED Fill Light

Near Infrared Fill Light

Speaker

IC Card Reading Area

Fingerprint Scanner/QR Code Scanner

13.3-inch High-definition Capacitive Touch Screen
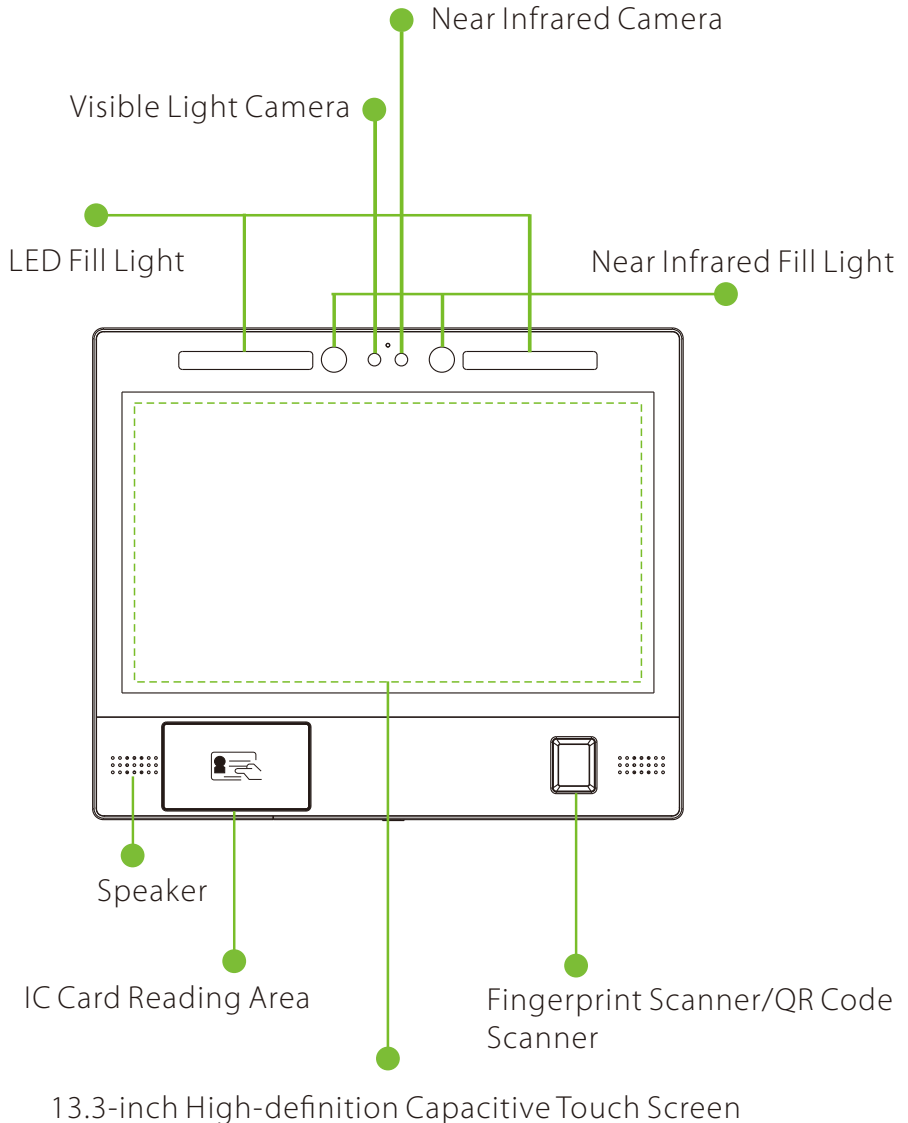
Floor Mount Facekiosk-H13C

- Visible Light Camera
- Near Infrared Camera
- LED Fill Light
- Near Infrared Fill Light
- 13.3-inch High-definition Capacitive Touch Screen
- Speaker
- Fingerprint Scanner
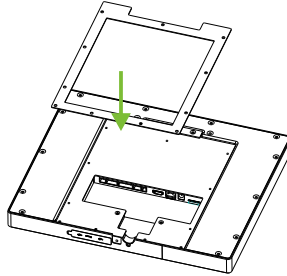- IC Card Reading Area
- QR Code Scanner
- Ticket Printer
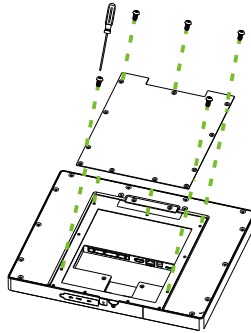
2. Installation Procedure

❖ Wall Mount Installation Procedure

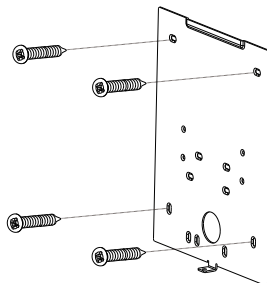Before installation, connect the wire to the device and move it through the device's lower aperture.

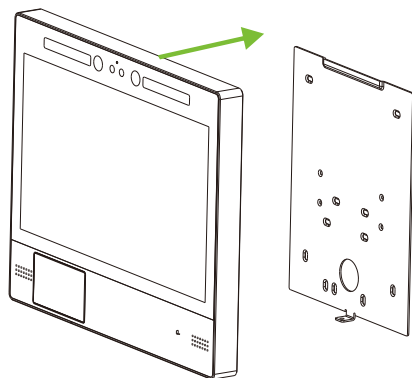**1**   Align the backplate to the screw holes on the back of the device.

2   Secure the plate with the screws (11 pcs) to the back of the unit.

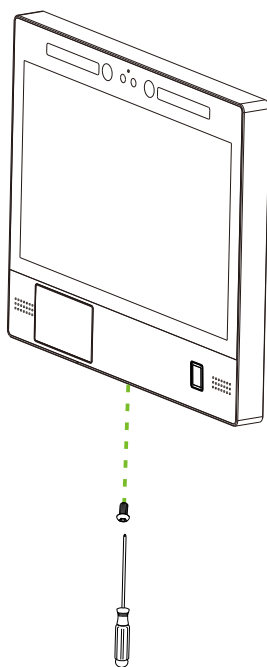**3**   Place the rear panel at an appropriate height from the ground. Drill the holes on the wall and fix it.

4 Set the device at the desired position on the rear panel that is fixed on the wall.
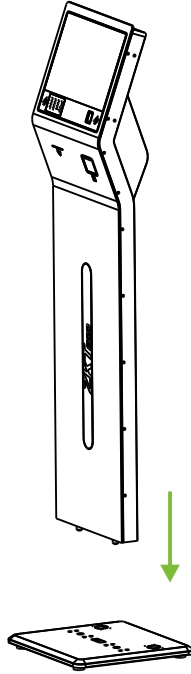
5 Secure the Kiosk by assembling the device and the rear panel with the bottom screw.
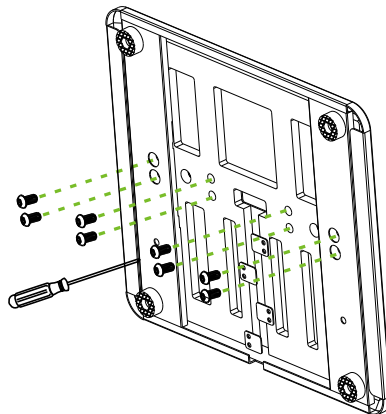
❖ Floor Mount Installation Procedure

1 Take the device and the base from the box. Fix the device into the corresponding slot of the base plate.

2 Cautiously incline the device horizontally and assemble the device over the base with the screws (8 pcs) from the bottom of the base.

3. Door Sensor, Exit Button & Alarm Connection

Electric lock

Door Sensor

SEN	GND	BUT	NO1	COM1	NC1

Button

Alarm power supply

Alarm

NO	COM	NC
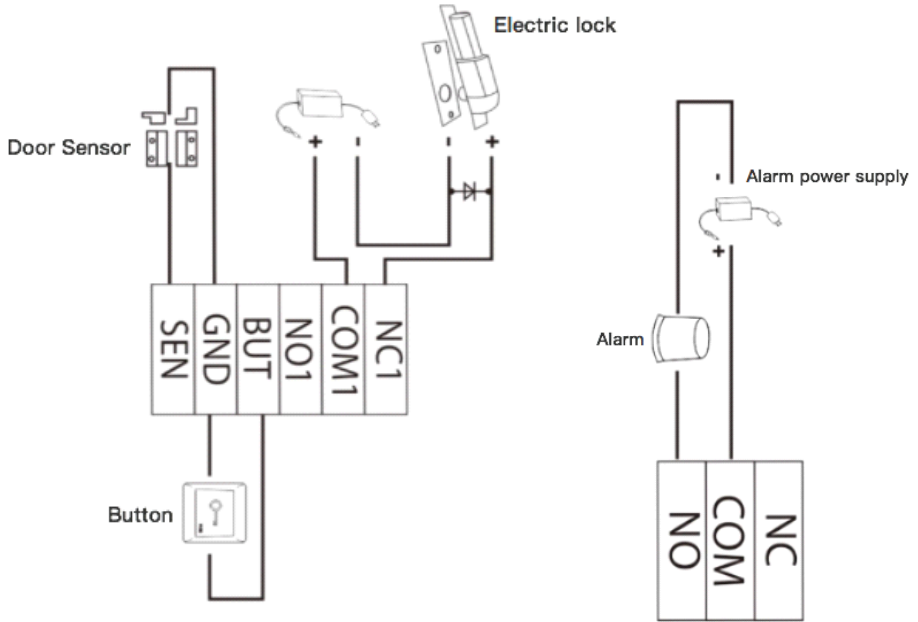
4. Access Control Device Connection

RS232

Access Control Device

485B	485A	GND	TXD	RXD	WD0	WD1	GND

485 Reader

12V	GND	INWD0	INWD1

Wiegand Reader
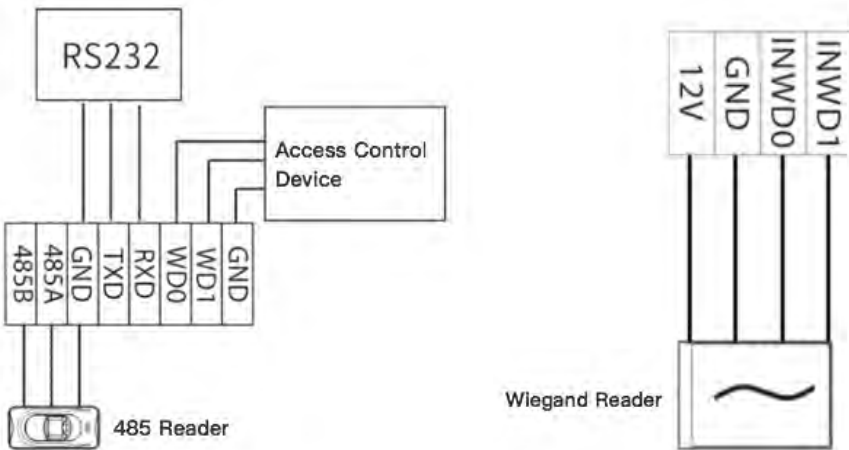
5. Operational Procedure

❖ Visitor Self-registration Methods

① Register on the reception desk device.

② Scan the QR code to register via Mobile phone.

Note:
The visitor can register by scanning the QR code on the reception desk device or the QR code on the invitation E-mail sent by the system in advance.
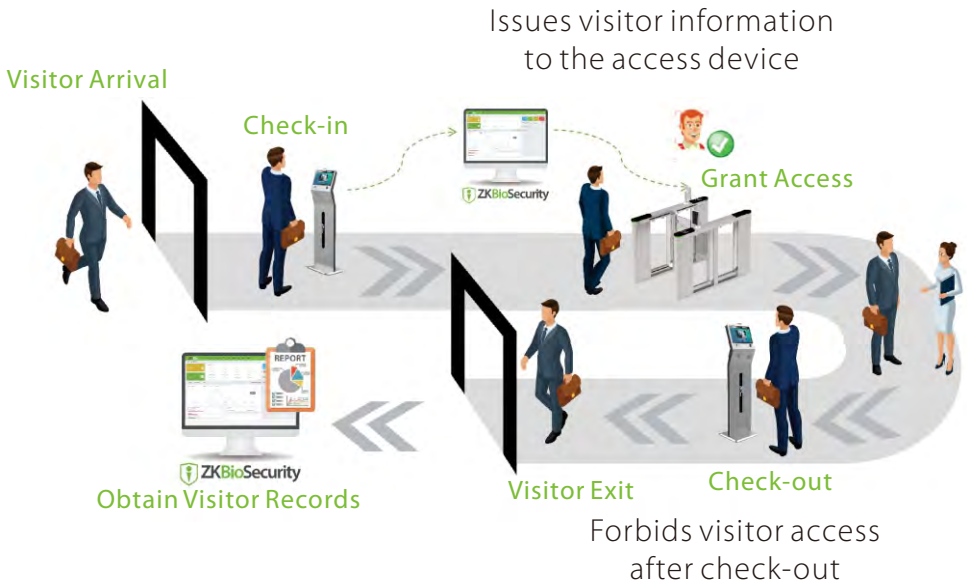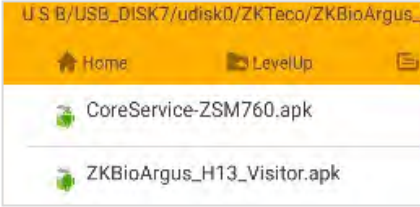
❖ Process Overview

Issues visitor information to the access device

Visitor Arrival

Check-in

Grant Access

Obtain Visitor Records

Visitor Exit

Check-out

Forbids visitor access after check-out

6. Install and Uninstall Firmware

1. Install the Firmware via U Disk

Step 1: Install the **CoreService** APK first.

Step 2: Then, install the **ZKBioArgus** APK.

2. Clear the Data and Uninstall the Firmware

Click Firmware System Settings > Personality Settings> Android System Settings.

ZKBioArgus   CoreService

1. Uninstall both the Coreservice and ZKBioArgus APK's.
2. Uninstall the ZKBioArgus first.

3. Delete the Config and ZKTeco Folders

1. In the Android Interface, select Explorer > Internal Memory > Delete.
2. Delete the two Folders **Config** and **ZKTeco.**

7. Software Basic Settings

Internet

ZKBioSecurity

After completing the following five simple steps, the device will be ready to use for visitor management.

1 Set the Server details on device.
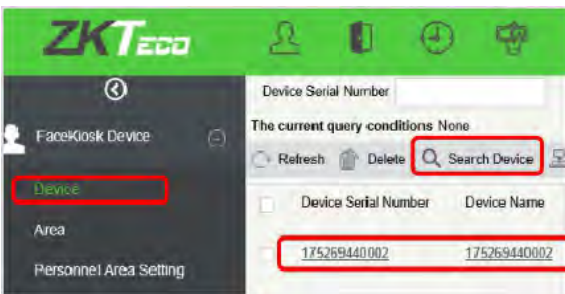**E.g:** http://110.80.38.74:8658
Server Address: 110.80.38.74
Communication Port: 8158
Server Port: 8658

Server Type	ZKBioSecurity >
Domain Name Server	⬤
Server Address	110.80.38.74 ✎
Communication Port	8158 ✎
Server Port	8658 ✎

2 Add the device to the FaceKiosk Module of the software.

3 Set the device as an Entry device. Click Visitor Module > Basic Management > Entry Place > New.

Place Name*	H13-visitor
Visitor Machine Type	FaceKiosk Visitor Device
Machine Name*	6271203100002
Physical information*	6271203100002
IP Address	172 . 31 . 1 . 10
Default permissions	
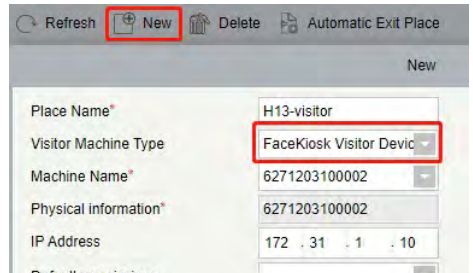
④ Add the sender's mailbox to the software. The system will send an Email through the sender's mailbox.
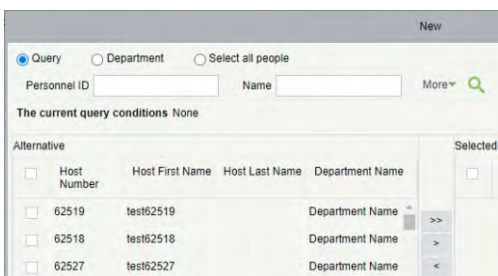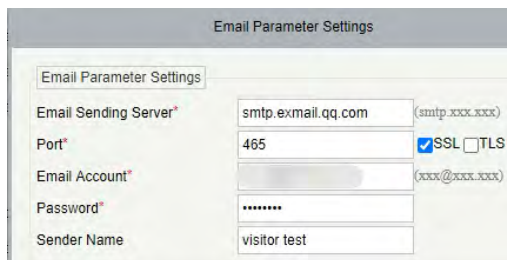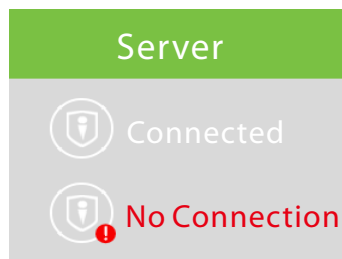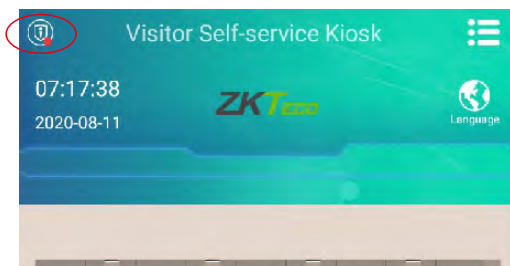Click Software System > Basic Management > E-mail Management.

Email Parameter Settings		
Email Parameter Settings		
Email Sending Server*	smtp.exmail.qq.com	(smtp.xxx.xxx)
Port*	465	☑SSL ☐TLS
Email Account*		(xxx@xxx.xxx)
Password*	••••••••	
Sender Name	visitor test	

⑤ Select an employee as the host.
Click Visitor > Basic Management > Host Levels > New.

					New
◉ Query	◯ Department	◯ Select all people			
Personnel ID		Name		More▾	🔍
The current query conditions None					
Alternative					Selected(
☐	Host Number	Host First Name	Host Last Name	Department Name	☐
☐	62519	test62519		Department Name	>>
☐	62518	test62518		Department Name	>
☐	62527	test62527		Department Name	<

❖ Home Screen and Connectivity Status

Server
🛡 Connected
🛡 No Connection

8. Visitor Management

1 Visitor Registration

Face Recognition	Can be turned on or off, and grant access through facial recognition
Temperature Detection	Can be turned on or off and this function is only available when guests register on the device
Fill Personal information	Fill the details such as Name, Phone number, E-mail address, Company name, etc.
Host and Reason	Host - Select the employee you want to visit Reason - Select the purpose of visit

2 Visitor Check-in

Tap the Check-in & Check-out button to check-in.

CHECK IN & CHECK OUT
Reserved

3 Facial Recognition

Visitors can enter the premises through facial recognition.

4 Visitor Check-out

Tap the Check-in & Check-out button to check out.

CHECK IN & CHECK OUT
Reserved

5 Reports

Export reports with complete visitor information from the software immediately.

ZKBioSecurity

You're all set to use Visitor Management!

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